

Water usage concession for dialysis machines in private households

Policy, procedure, protocol	Policy
Document version	V 4.0
Date adopted by Council	18 September 2018
Minute number	15.149/18
File reference number	2202360
Due for review	September 2022
Documents superseded	V1 – 20/03/2007 – 09.044/07 V2 – 17/07/2012 – 13.177/12 V3 – 21/10/2014 - 14.100/14
Related documents	
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Section / Department	Finance & Supply
Linkage to Our Community Plan	5 Leadership
Objective	5.2 We will have an effective and efficient organisation
Strategy	5.2.1 Operate in a financially responsible and sustainable manner

1. Purpose

To establish guidelines for the General Manager, staff and the public regarding the provisions of a concession to ratepayers required to operate a home dialysis machine in private households.

2. Definitions

N/A

3. Background/legislative requirements

This Policy provides a means for Council to grant relief from high water consumption charges to home dialysis users who may consume a considerable amount of water operating a home dialysis machine.

For the purposes of this policy:

A home dialysis machine requirement will be advised by the *Northern NSW Local Health District* on a quarterly basis for each premise operating a home dialysis machine.

The *Northern NSW Local Health District* will advise Council of new connections and services no longer needed.

4. Policy statement

4.1 A concession of up to 25kl per billing period (equivalent to a maximum of 100 kilolitres per financial year, or part thereof) will be provided to a ratepayer required to use a dialysis machine in the home.

4.2 The concession to be granted quarterly as a credit on the current water account supported by confirmation (letter/email) from the Northern NSW Local Health District verifying a home dialysis machine is in use at the property.

4.3 A dialysis user in a rental property is required to provide proof of water usage payment responsibility on the initial request for a concession. A credit by way of a refund payment will be issued to the tenant annually for consumption up to 25 kilolitres per quarter.